

[REDACTED]

20 November 2004

Able Investigations
Jaycee House
Whittington Road
Fishponds
Bristol
BS16 2PT

Dear Steve,

Your Ref: 5124

Thank you for your prompt and efficient actions, which although did not require the removal of the vehicle, did have the desired result of bringing the matter to a satisfactory conclusion.

I will have no hesitation in recommending your services in the future.

Please find enclosed a cheque in respect of the invoice raised.

Yours

Gerald P. Flanagan
[REDACTED]