

Our Ref: RSJM - Able Investigations - Richard Marshall  
Your Ref:  
12 December 2008

birmingham  
bristol  
brussels  
leeds  
london  
manchester  
winchester



Dear 

**Able Investigations**

I understand that you are considering retaining the services of Able Investigations and they have invited me to write to let you know of my impressions of the business, and its services.

I have instructed Able Investigations on behalf of my clients for approximately 5 years mainly utilising their bailiff services for forfeiture or distraint and to a lesser extent their investigative tasks.

Despite being aware that they act for a considerable number of businesses, Steve Wood and his team provide a service which gives the impression that I am their only client. Steve in particular seems to be available at any time of the day or night, and on any day of the week.

One example which springs to mind was receiving instructions at approximately 6pm on a Friday evening to deal with trespassers on an industrial estate. I was able to contact Able Investigations immediately and by the time the person who had given me the instructions returned to his office on Monday morning, the trespassers were gone.

Another example is an urgent call for them to get bailiffs to a shopping centre in the Midlands, which they managed to achieve in less than an hour and a half.

The attitude from them is that nothing is too much trouble, and I can genuinely say that they add value to my clients' businesses.

I have no hesitation in recommending Able Investigation's services, and from 15 years of instructing agents, Able Investigations stand head and shoulders above other providers of bailiff and investigative services.

Beachcroft LLP  
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As you can understand from a legal prospective, this reference needs to be made without any liability, but this should not detract from the views expressed.

If you were to have any questions you wish to ask, then I would be happy for you to contact me either by telephone or e-mail on the details appearing at the foot of the first page of this letter.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Richard Marshall', written in a cursive style.

**Richard Marshall**  
for Beachcroft LLP